

API Development Phone Screener

NOTE **Recruit 8-10 API & APP developers for a 1.5 hour test**

“Hello! My name is _____ from [recruiter]. We recruit participants for product evaluations.

I am calling on behalf of 's Cloud Application Services group. I selected your name from (*source*).

From **Monday April 4th** to **Wednesday April 20th** Cloud Integration Services will be conducting a evaluation of a new version of a one of it's API Management products “**API-Connect**. This is a full-featured, streamlined and seamless management solution that addresses all aspects of the application programming interface (API) lifecycle for both on-premises and cloud environments. Your evaluations will be used to improve the designs for creating, building, managing and deploying API's.

The evaluation will take approximately 1.5 hours.

Without committing yourself right now, does the opportunity to provide this kind of feedback sound like something you might be interested in and able to do?”

NO “Well, thank you very much for your time, but before I say good-bye, is there anyone else you know who I might contact about this? I am looking for API developers who on a regular basis have the responsibility for creating, building, managing and deploying API's. (Get the information and end interview).

Name: _____

Phone: _____

YES “Good. I need to ask a few background questions then, I'll tell you more about the test plan and ask about your availability”.

Qualifying Questions

1. Who is your employer? _____

If any of the employers are ?? terminate the interview and thank them for their time. NO exceptions!

2. What is your job title or description

API Developer _____

App developer _____

Other _____

3. Do you currently develop API's or apps? API _____, Apps _____

How long have you a been a developer? _____

How many APIs have built (rough estimate)? _____

How many APPs have built (rough estimate)? _____

They must currently be a developer

4. Do you install and manage API developer portals? Yes _____, No _____

How many have you installed? _____

How many do you manage? _____

5. Are you a senior, mid-level, or less- experienced developer?

Senior (Continue)

Mid-level (Continue)

Less- experienced (Continue)

Novice (just beginning having only created a few APIs or Apps. (terminate)

6. Which languages do you develop in -

.Net _____, Node.js _____, Java _____, Perl _____, PHP _____, Python _____, Ruby _____, Other (please specify) _____

7. What API development tasks do you typically perform in your job? (Check all that apply)

build _____, Create _____, Publish _____, Run _____, Manage _____, Consume _____, Test _____, Monitor _____, Set Service levels _____, Specify Policies _____, Specify Policies _____, Setup Gateways _____, Build Apps from APIs _____, Install API portals _____, Other (please describe) _____

8. How many people work at the company you work for, or the companies you work with?

Less than 100

Between 100 and 1000 *Ask if the company has an IT department with at least 3-4 people?*

NO

YES

More than 1000

9. What industry are you in?

____ Manufacturing (hardware or software companies)

____ Process Manufacturing (oil or chemical companies)

____ Financial Services (banking or investment companies)

____ Public Utilities (telephone or gas companies)

____ Medical (hospital or biotech company)

____ Other (education, government, engineering, etc.)

10. What API development training have you taken?

1) _____

Wrapping up the Interview

If the candidate is **not** a good match: Explain the reason why the candidate is not being selected. Thank the candidate for their time. Ask them if they can recommend someone else in their company.

If the candidate is a good match: “Now, let me give you a bit of background information about the project.

You will be part of a software evaluation session. In that session, you will be asked to complete several tasks using new versions of the API management tools. You will work and talk with only one person, but others may watch and listen.

You will be given remote access to an system with this new version, along with a “daily to do list” of familiar API tasks. We will ask you to complete the to do list using the new versions of the API management tools and critique the interface as you complete the tasks – in other words “think out loud” when you work. The goal is for us to watch, listen and learn what you need so we know what to change.

Your activity on the screen and the conversations will be videotaped while you work and discuss it with the person running the evaluation. Please speak often and candidly to help us capture what makes sense to you. This will be very informal. We will go over non-disclosures and video releases before the session.

You will be paid \$?? for the hour and a half of work.

Do you think that this is still something you would want to be part of?”

YES “ What is your preferred time and day? [read them the options] once they pick tell them “ You will be sent an invite and remote connection details.” [make sure you have their email address]

NO “Well, thank you very much for your time and interest, but before I say good-bye, is there anyone else in your organization you know whom we might contact about this? I am looking for API developers who on a regular basis have the responsibility for creating, building, managing and deploying API’s. (End the interview)

These are the options for the test window since I don’t know when you can get people or how long it will take. Adjust the scheduling as needed, but if you can fit them all in a week or a few days then do so.

Date	4 daily 1.5 hour Sessions Start: From 7am on Stop: Must end by 7 pm Leave 1 hr in between minimum			
4/4-Monday	1 person	1 person	1 person	1 person
4/5-Tuesday	1 person	1 person	1 person	1 person
4/6 -Wednesday	1 person	1 person	1 person	1 person
4/7 -Thursday	1 person	1 person	1 person	1 person
4/8 -Friday	1 person	1 person	1 person	1 person
4/11-Monday	1 person	1 person	1 person	1 person
4/12-Tuesday	1 person	1 person	1 person	1 person
4/13 -Wednesday	1 person	1 person	1 person	1 person
4/14 -Thursday	1 person	1 person	1 person	1 person
4/15 -Friday	1 person	1 person	1 person	1 person
4/18-Monday	1 person	1 person	1 person	1 person
4/19-Tuesday	1 person	1 person	1 person	1 person
4/20 -Wednesday	1 person	1 person	1 person	1 person